

Dear FCC,

I support the petition to require VRS interoperability because I am frustrated with the different ways to call people on videophone. I currently use two VRS technology solutions to be able to use all VRS providers. I feel this method is akin to requiring multiple telephones to have access to different calling networks.

I don't like that my VRS is blocked and sometimes I have to wait. Several times I've had emergency situations arise in which I have had to call a doctor for a sick child, needed to call home to discuss pending financial matters, or to call my lawyer. Imposing a wait on all of these critical matters becomes a critical hobble on my ability to achieve functionally equivalent communication.

It is very important to make everyone equally accessible by setting up one system just like the telephone. In the early days of the telephone, sharing a party line was a common experience. As call load increased, call waiting times also increased. It was soon recognized that this was an untenable and unsatisfactory solution to telecommunications, and the service industry was revolutionized to address this issue.

The different ways cause stress and can put us at risk. Please make whole video relay service (VRS) equal with same system to allow interoperability and functional equivalency on par with the telephone, for that is how we view the videophone - it is our telephone.

Thank you for this opportunity to make my comment.